

CAMP HYATT RULES AND REGULATIONS, COVID-19 MEASURES AND PROTOCOLS

1. Camp Hyatt is a complementary service for guests of Park Hyatt Abu Dhabi aged between five and twelve.
2. Camp Hyatt is open every day 9:30 a.m. to 6:30 p.m.
3. Children below five years of age are welcome, but must be accompanied by either their parents or a guardian.
4. Body temperature check is performed before entering the Camp Hyatt. Any children with a high temperature or showing symptoms of illness will not be permitted to enter.
5. Sanitize hand upon entering the Camp Hyatt.
6. Kids above 2 years shall wear their face mask at all times.
7. Children below seven years of age will not be permitted to leave the Camp Hyatt unless collected by a parent or guardian. Children over 7 years of age will only be allowed to leave Camp Hyatt unattended if the parent/ or guardian provided authorization during registration.
8. Parents may only drop off their children at the Camp Hyatt and shall advise the attendant on the time of pick up.
9. Parents must remain within the hotel premises at all time while their child is registered at Camp Hyatt.
10. The Camp Hyatt attendants reserve the right to adapt the scheduled activities to suit the age of children present at the time.
11. If visitors have recently been using the pool or beach facilities, they must be dry before entering Camp Hyatt.
12. We recommend that no valuables, such as jewellery or electronics be left with the child. The hotel will not be held the responsible for any loss or damage of possessions.
13. The objective of Camp Hyatt is to entertain young guests; it is not the role of the attendants to take discipline the children. The Camp Hyatt attendants reserve the right to refuse entry to unruly children.
14. Food is not permitted in Camp Hyatt unless required for medical reasons.